

Final Tender e-vote 2011, Case 09/564

Delivered by ErgoGroup AS

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We are pleased to deliver our final offer for a new election system to KRD and hope that we have used the dialogue phase well, so that we have succeeded in designing a solution that helps fulfill your targets for the e-voting project.

Reference projects

We have chosen to present 5 different reference projects with the purpose of showing our experience in different areas. These projects are described in more detail in the document "Reference projects.docx".

- Two of the projects show our experience in the e-voting field:
 - 310.000 French voters residing in Africa and America could cast votes over the Internet to elect their representatives to the Assembly of the French living abroad, which directly elects 12 senators to the French Senate.
 - The Austrian Ministry of Science and Technology selected ScytI's e-voting software to carry out the first binding Internet voting election in Austria. 240,000 students from 21 different universities cast their votes over the Internet in 376 simultaneous elections.
- Two projects show our experience in managing large development projects, one of them with extremely strong security requirements:
 - eResept - Implementation of a nationwide system for electronic prescriptions and related applications, receipts, reports to the authorities etc. The system will be used by all physicians, hospitals, pharmacies, the Norwegian Medicines Agency and NAV.
 - Pocket GRS - A PDA application for connecting the guards at duty and on call with Securitas Guard Reporting System. The guard receives information about a mission online to the PDA, and scan barcodes at the customer premises, showing that an inspection has taken place. Pilots are now running in Sweden, Germany and Norway.
- One project is a delivery of election services in order to conduct and support the 2009 parliament election. We contracted 430 municipalities on different election services and have chosen one of them, Bærum municipality as an example of a typical customer.

Customer feedback from the 2009 election

We have been delivering services for Norwegian elections for 20 years. What we are most proud of when it comes to our deliveries, is the customer satisfaction. Overall we get a high score on customer satisfaction from the municipalities. We think that it is because we try to prioritize support and information, even in difficult situations.

We haven't done the 2009 customer survey yet, so we have no results to show. Therefore we'd like to show a few feedbacks we have got from the municipalities after the 2009 election:

Lund kommune

Vil bare gi tilbakemelding om at årets valgavvikling var den beste vi har hatt takket være utmerket instruksjon fra Ergogroup i forkant, programmet fungerer hele vegen og møteboka var undergjort på 2 sekunder med Ja i alle rubrikker. Bedre kan det ikke bli!!

Asker kommune

Hei – jeg vil på vegne av valgsekretariatet her i Asker takke så mye for all hjelp og bistand ifm årets valg – alt fra kontraktsforhandlinger i februar til avslutning av kontrolltelling for Akershus i går ettermiddag. Uten proff bistand fra Ergo hadde nok vi svettet litt mer. VALG 2009 fungerte for oss meget bra – og alt rundt telling/scanning gikk også slik det skulle.

Nes i Akershus- kommune

Tusen takk for god støtte ifm. valget (som vanlig). Jeg synes det har gått veldig bra i år. Var selvsagt spente på det med scanning, men det gikk mye bedre enn forventet. Ingen problemer av særlig grad. Vi har gjort oss noen erfaringer som vi skal ta med oss til neste valg.

Rapporteringen til SSB var bare helt utrolig bra. Så lettvin!

Det har vært en glede å samarbeide med dere. Alltid like blide og koselige. Det skal dere ha! Godt å vite at dere er der!

Nordreisa kommune

Vi vil med dette takke dere alle sammen for all hjelp og støtte vi har fått både før og under årets Stortings og Sametingsvalg. Valgarbeidet har gått meget bra her hos oss, spesielt mtp at vi i år for første gang gjorde tellingen ved hjelp av skanneren.

Tusen takk, og vi gleder oss allerede til 2011 og håper at vi får gleden av å arbeide sammen med dere da også!

Prototype

The new prototype has undergone some changes compared to the last version. These changes are:

- In order to simplify accessibility, the user interface in the new prototype has been implemented completely in HTML.
- In order to improve usability, we have looked at the feedback you gave us on the former prototype and implemented several significant changes.
- We have focused on improving the perceived security of the prototype by introducing the new voting protocol, which adds:
 - Zero trust in the client
 - Cast as intended proof
- Browser detection has been added to redirect voters to a specific page, showing which combinations of browsers and operating systems are supported.

ErgoGroup and Scyt1 – an extremely strong combination

ErgoGroup, with our long experience from supporting Norwegian elections and Scyt1, the actor with the broadest experience in secure e-voting, form a unique partnership. With both companies strong system development competence and long experience in IT security, we are convinced that we are capable of providing the system needed to fulfill all functional needs as well as the security objectives.

Formalia

We hereby declare that we accept all terms and conditions of the Final tender documentation, and that we will work in accordance to KRD's ethical guidelines.

The offer is valid until 31st January 2010.

The password to open the documents that form part of the final tender on ErgoGroup's team site on the Sharepoint portal is: "ittinget2010"

Contact person for the tender: Senior manager Dag Erik Rotnebo, phone no. 957 55 516
e-mail Dag.Erik.Rotnebo@ergogroup.no

We look forward to the presentation of the offer in the week to come. If there are any specific parts of the offer that you would like us to focus especially on in the presentation, please notice us beforehand, and we will prepare for that.

Yours sincerely,



Håvard Larsen
Director Solutions
ErgoGroup AS