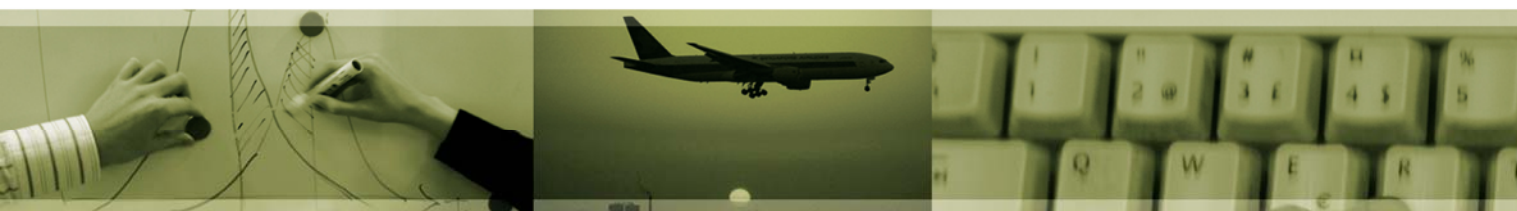


The Norwegian Ministry of Government Administration and Reform (FAD)

# EXTERNAL REPORT ON COMPETITION INDICATORS AND OTHER RELEVANT METHODS

SUMMARY REPORT | 18 JUNE 2007

INFORMED DECISIONS



COPENHAGEN ECONOMICS

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## Summary

The Norwegian Ministry of Government Administration and Reform has asked Copenhagen Economics to make a report on competition indicators and methods that can be used to report the results of the Norwegian Competition Authority, and to visualise the effects of competition policy.

The Norwegian Ministry of Government Administration and Reform has specifically asked Copenhagen Economics to:

- Give a summary of national and international experience in using competition indicators and other tools in empirical analyses of the effects of competition policy.
- Review literature about competition indicators and other tools that are suited to visualise the effects of competition policy and to assess the positive and negative characteristics of the different methods.
- Identify and assess competition indicators and other methods that can be used to report the results of the Norwegian Competition Authority and to visualise the effects of competition policy.

In this English-language summary report, Copenhagen Economics presents some of the main results of the study, corresponding to chapter 1 and chapter 3.1 in the Norwegian-language main report.

### *National and international experience in using competition indicators and other tools*

In the report we review and summarise national and international experience in using competition indicators and other tools in empirical analyses of the effects of competition policy.

Competition indicators are quantitative indicators, such as market concentration, that measure the degree of competition intensity in an industry. By other tools, we understand tools, such as statistical and simulation models, that can be used to study and assess the effects of specific policy variables or competition policy initiatives. The relevant competition policy initiatives are mostly interventions related to the core activities of the competition authorities, i.e. merger decisions, intervention against abuse of dominant position or intervention against cartels or other agreements reducing competition. However, they can also be other initiatives of the competition authorities, for instance sector inquiries and information campaigns.

*Firstly*, we conclude that so far relatively few studies have been undertaken internationally on the effects of specific competition policy initiatives. Most of the studies have been made within the last 5-10 years.

*Secondly*, we conclude that until now only three countries, namely the US, the UK and the Netherlands, have summarised the effects by estimating an economic value of all initiatives

undertaken by a competition authority. In all three countries, relatively simple calculations have been made that have encountered strong criticism for indicating the expected effects rather than the actual effects of the competition authorities' actions.

*Thirdly*, we conclude that most of the studies on specific initiatives that have been carried out until now have been isolated *ex post* studies. These *ex post* studies assess the effects of a specific competition policy initiative a few years after they have been carried out.

Most of these studies deal with the effects of mergers or intervention against cartels. Only a few have investigated the effects of intervention against abuse of dominant position. The methods used in the studies are quite different. In most of them, relatively simple methods are used, but there are also examples of more advanced methods. Only a few studies provide concrete quantitative assessments of the interventions' effects. The majority of the studies are qualitative studies where the interview survey is the primary tool.

*Theory and empirical knowledge about the use of competition indicators*

We undertake a thorough review of the theoretical and empirical literature on how different competition indicators are suited to visualise the effects of concrete competition policy initiatives.

We present a significant number of possible competition indicators. In this report, we study 57 of the most common competition indicators in the economic literature that can be divided into eight groups: concentration, entry barriers, mobility, innovation, product quality, prices, productivity, and or profit.

Based on an assessment of the positive and negative characteristics of the different competition indicators, we select 31 indicators that we consider to be more suitable than others in order to indicate the competition intensity in a market. The selection is based on two criteria: the theoretical characteristics of the indicators and their practical applicability, cf. Table 1.

**Table 1: The chosen ones: 31 relevant competition indicators**

<p><b>Concentration</b></p> <p>2 N-firm concentration indices</p> <p>3 Herfindahl-Hirschman Index (HHI)</p> <p>4 Import-total sale ratio</p> <p>5 Public authorities' market share</p> <p>6 Change in concentration ratio</p> <p>7 Change in HHI</p> <p><b>Barriers to entry</b></p> <p>8 Capital-total cost ratio</p> <p>9 Marketing cost ratio</p> <p>11 Cost disadvantage of smaller firms</p> <p>14 Establishment rates</p> <p>16 Churn rates</p> <p>19 Growth in sales ratio</p> <p><b>Mobility</b></p> <p>21 Concentration variance coefficient</p> <p>22 Market share stability coefficient</p> <p><b>Innovation</b></p> <p>25 R&amp;D ratio</p> <p>27 Patent ratio</p>	<p><b>Prices</b></p> <p>32 Price changes in a sector</p> <p>33 Purchasing power parity (PPP)</p> <p>35 Number of price changes</p> <p><b>Profits</b></p> <p>36 Return on assets</p> <p>37 Return on capital employed</p> <p>38 Return on invested capital</p> <p>39 Return on equity</p> <p>40 Return on sales</p> <p>41 Gross residual income</p> <p>42 Net residual income</p> <p><b>Productivity</b></p> <p>46 Change in labour productivity</p> <p>47 Spread of labour productivity</p> <p>50 Change in total factor productivity</p> <p>51 Spread of total factor productivity</p> <p><b>Product quality</b></p> <p>55 Consumer complaints</p>
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Source: Copenhagen Economics.

*Other tools to visualise the effects of competition policy initiatives*

We also explain what other tools can be used to identify and visualise the effects of competition policy.

*First*, we explain the common challenge which exists in all studies on the effects of competition policy initiatives. The challenge is to predict how the market would have developed without the

specific initiative that was carried out. For example, how the market would have developed if a merger was not approved, or if there was no intervention against an abuse of dominant position. This hypothetical market situation is called the *'but-for'* situation in the economic literature.

*Second*, we present six different tools that can be used to predict how the market would have developed in this *'but-for'* situation.

The most common tool is probably qualitative interviews. Here, we study the effects of the initiative by asking clients and competitors on their assessment of the evolution before and after a competition policy initiative. By conducting interviews, it is fairly easy to obtain many answers: however, it is important to bear in mind that these answers are subjective since clients and competitors may have an interest in bringing to the fore certain answers.

Besides interviews, five different economic (and more quantitative) tools are used. The name of these tools often varies, but they are best known as the *'before-and-after'* method, benchmark method, cost structure method, statistical method and simulation method. These quantitative tools have in common that it can be costly to achieve precise answers, but in return often provide more objective answers than what is the case for interviews, cf. Table 2.

**Table 2: The five economic tools to predict *'but-for'* situations**

Method	Short description
Before and after	Compare the market before and after a competition policy initiative
Benchmark	Compare the market with other comparable markets, but without the same competition policy initiative
Cost structure	Predict how the market would have looked like without the competition policy initiative based on cost structure, observed costs and profit level
Statistical	Predict how the market would have looked like without the competition policy initiative, based on a statistical relationship between prices and other data that can explain the price setting on the market
Simulation	Simulation of the market price without the competition policy initiative based on modelling the price setting on the specific market.

Source: Copenhagen Economics.

*Recommendations on reporting and visualising the competition policy effects*

Finally, the report includes Copenhagen Economics' recommendations to the Norwegian Ministry of Government Administration and Reform on how competition indicators and other tools should be used for results-based reporting and visualisation of the impact of competition policy.

We clearly separate *ex ante* from *ex post* effects. The difference is that the former is an assessment which takes place before the competition policy initiative has brought visible effects while the latter takes place after the initiative has brought visible effects.

This gives a fundamental difference between an *ex ante* assessment and an *ex post* one. An *ex ante* assessment assumes that the concrete competition policy initiative is a correct decision based on a correct assessment on how the market really looks like. An *ex ante* assessment assumes right decisions.

This is not the case for an *ex post* assessment. An *ex post* assessment finds a positive relationship between the competition policy initiative and the effects if the decision has been based on correct assumptions. But it can give a negative relationship if the decision has been based on wrong assumptions.

We recommend that the Norwegian Competition Authority should carry out both types of assessments. There are two important reasons why *ex ante* assessments should be carried out. First, highlighting and visualising the *expected effects* of the competition policy initiatives are necessary to argue why the initiatives should be approved and carried out. Second, it is an important condition in order to appropriately highlight and visualise the actual effects after the concrete initiative has been carried out.

There are three important reasons to carry out *ex post* assessments. Firstly, the Norwegian Competition Authority is politically obliged to highlight and visualise the effects of their work. Secondly, it is increasingly important to document how the Norwegian society gains by the resources used in public administration. Thirdly, it is necessary in order to give priority between the uses of public means for different purposes.

We recommend that the Norwegian Competition Authority should determine what consequences are expected in connection with the case-handling of a competition policy initiative. In this connection, the Authority should pick out the competition indicators that are expected to be most suitable for highlighting and visualising the actual effects. These competition indicators can be used to highlight and visualise the *expected effects* of the current initiative, and the same indicators can be used after implementation of the current initiative in order to highlight and visualise the *actual effects*. Moreover, making a choice already in connection with the case-handling, will make it easier to undertake an *ex post* assessment later on.

We recommend that the Norwegian Competition Authority should use, as far as possible, the competition indicator *Price changes* to assess both the expected and the actual effects of competition policy initiatives. Otherwise, we will *not* recommend any other competition indicators for general use. Many competition indicators are ambivalent in the sense that it is not unambiguous whether an increase or a decrease in this indicator expresses an increase in competition intensity. This can only be determined in the specific case.

When assessing the effects of competition policy initiatives, it is natural to differentiate between two groups of cases or initiatives. The first group comprises the core activities of the competition authorities, i.e. intervention against mergers, cartels and abuse of dominant position. The other group includes all the other decisions and initiatives that come from and are implemented by the Competition Authority. These are for instance sector inquiries, information campaigns, and the publication of guidelines.

In *core activity cases*, we recommend using *simulation models* to visualise the *expected effects (ex ante)* of the competition policy initiatives on price. Simulation models can be simple or more advanced IO models. What is important is to model how the market would have developed if the specific initiative had not been carried out, for example if a merger that was prohibited had been instead authorised without any conditions.

However, not all core activity cases of the competition authorities are suitable for simulating the effects of a specific competition policy initiative. In these cases, we recommend as far as possible using *ad hoc methods* to assess and predict the effects on the market. Such *ad hoc methods* may include any of the four other economic tools mentioned in Table 2. They have in common that they take advantage of specific characteristics of each individual case and each individual market to assess the expected effects. For instance, there may have been previous episodes which resulted in changes to competition intensity, and that can be used to predict the effects of new competition policy initiatives.

In certain *core activity cases* of the competition authorities, we cannot rule out that it can be relevant to use *rules of thumb* to visualise the expected effects on price or other competition

indicators. In such cases, we recommend using the same rules of thumb as as being used for example in the Netherlands or the UK, for example that an intervention against mergers has an expected effect on one per cent of the turnover in the relevant market for one or two years.

Basically, we also recommend that the Norwegian Competition Authority should use the same methods to assess the expected *ex ante* effect of *other policy initiatives*. The biggest difference between the two groups of initiatives is that it will often be much more difficult to assess an expected *ex ante* effect of other competition policy initiatives than what is normally the case for initiatives within the core activities of the Competition Authority.

Specifically, this means that it may be too resource demanding to use simulation models, and at the same time it would make no sense using a simple rule of thumb. Instead, we recommend that the case-handlers point out relevant competition indicators, that expectedly will be influenced by the competition policy initiative in the short and long run. Based on these competition indicators, we propose that the Competition Authority evaluates the effects of those initiatives using the *'before and after'* method.

Concerning the visualisation of the actual effects of the Norwegian Competition Authority's initiatives, we recommend that the methods and tools should be the same, regardless of whether we deal with initiatives within the *core activities* of the Competition Authority or *other policy initiatives*.

In all the cases, we are talking about *ex post* assessments: the task consists in evaluating the actual effects of the specific initiative for the development we have observed since the initiative was implemented. The challenge is to control for other factors that have also influenced the market in the relevant period and that therefore make it difficult to assess the impact of a specific competition policy initiative.

In order to take into account this challenge, we recommend that the Norwegian Competition Authority should use one or several of the economic tools listed in Table 2. As a starting point, there is no reason to use advanced methods. The amount of noise on the specific market is decisive when choosing the best method. In this context, noise has a double meaning: firstly, other factors than the concrete initiatives may have contributed to changes in the market conditions. Secondly, there may be a lack of quality in available data on prices and quantities on the market.

If there is noise from neither other factors nor lack of data, the simplest methods will always be preferred. They will give a better picture even without using many resources. If other factors than the specific initiative can explain the observed development, more advanced tools may be needed to isolate the effect from the specific initiative we are interested in.

We recommend that the choice of *ex post* method should be based on the specific initiative. For instance, there will be a difference between the *ex post* methods that are relevant according to whether the authorities have decided to intervene against something, such as a merger, or to approve something, such as a merger.

If the authorities allow a merger, the market changes. Hence, it will be relevant to assess whether the situation on the market has changed following a merger in comparison with the situation before the merger.

On the contrary, if the authorities have prohibited a merger, nothing changes on the relevant market as a result of the decision. Therefore, it will be significantly more difficult to assess whether the intervention was correct and, thus, has had positive effects. Instead of comparing the development on the market before and after the merger, it will be relevant to study the

assumptions that led to the decision. For instance, a merger will often be prohibited because the authorities judge that there is high entry barriers on the relevant market.

Just as for *ex ante* assessments, we consider that *ex post* assessments will require much less resources if they are already used in the case-handling phase. Specifically, when a case is closed and a decision made, we should already think of how it would be possible in the future to measure and evaluate the actual effects of the initiative in the years to come. The best insight on available data is obtained in connection with case-handling. Thus, this will be the best moment to assess what methods can give an insight on the actual effects in the coming years.



## Competition indicators – theory and empirical knowledge

Competition indicators are indicators trying to measure how fierce competition is on a market or, in other words, competition intensity. There is no specific indicator, unit or measuring technique one can use to observe and measure competition intensity directly. For this purpose, competition intensity is too complex and multidimensional a phenomenon.

Instead, we can describe the complexity of competition intensity using a number of indicators, each of them capturing some parts of the complexity. We define eight different groups of indicators, each of them describing one of the following dimensions of competition intensity: concentration, barriers to entry, mobility, innovation, prices, productivity, profits and product quality.

We focus now on describing the intellectual framework applied for the development and interpretation of competition indicators.

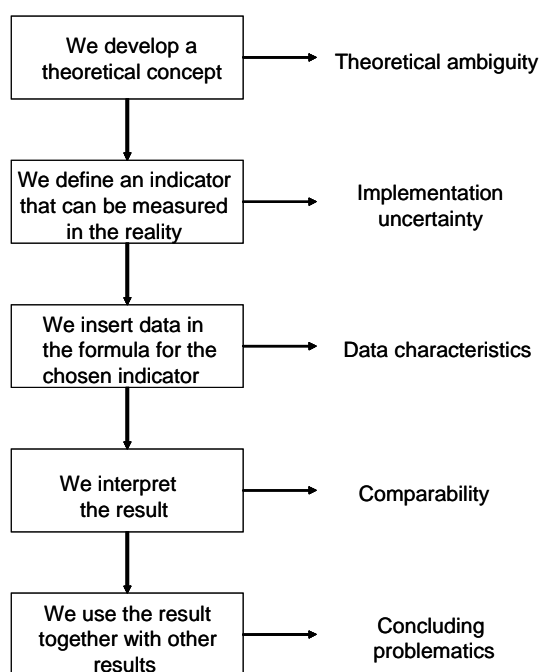
### Intellectual framework for competition indicators

In order to develop relevant competition indicators we go through the following five-stage process:

Theory development → implementation → insertion of data → interpretation → conclusion.

For each of the five stages, we apply several assumptions that are necessary to operationalise the theoretical idea, but which can also be critical for the reliability and credibility of each individual indicator. We first review the five-stage process and then the critical assumptions, cf. Figure 1.

Figure 1: Overview of intellectual framework for competition indicators



Source: Copenhagen Economics.

*Firstly*, we put forward a theory on the link between competition intensity and the corresponding dimension. For instance, we argue that a higher concentration on the market amounts to a lower competition intensity. This argument is naturally based on textbook models of perfect competition and monopolies.

*Secondly*, we define several specific indicators, each of which captures some aspects of the connection between the dimension and competition intensity. Thus, we set up specific formulas to measure the concentration using for example the Herfindahl Hirschman Index and a C4-concentration index.

*Thirdly*, we choose the data sources and the data to be inserted in the formulas for each indicator, and assess the concrete value of the indicator. For instance, we can choose to use data from Statistics Norway, which has turnover figures for more than 500 Norwegian NACE sectors, in order to assess the overall turnover as well as that for all the companies on a market. By doing so, we get HHI and C4 for the sector in question.

*Fourthly*, we will interpret the result of our assessments. We will define a *benchmark* that can tell us if the indicator signifies high or low competition intensity. We can for example choose to use the threshold values that the European Commission and the US competition authorities have developed to decide whether a given HHI-value indicates low, medium or high concentration and therefore high, medium or low competition intensity. We can also compare with HHI-values in the same sector in other countries, or with other sectors in Norway. Furthermore, we can just assess changes in indicators since it is often easier to interpret changes in the indicator rather than the level.

*Fifthly*, we will decide how to handle and interpret the overall result once we have collected results for up to 57 different indicators. One thing is what the individual indicator tells us, but what about the whole picture? Here, there are several possibilities. For instance, one can construct an aggregate competition indicator where each individual indicator is given a specific

weight. Or you can choose a more selective way by evaluating competition intensity for each individual sector using an idiosyncratic set of indicators.

For each of the five stages, we make a series of simplifying assumptions that may lead to interpretation problems we should be aware of when using the individual competition indicators, cf. Table 3.

**Table 3: Extended overview of the intellectual framework for competition indicators**

Stage	Starting point	Example	Problem	Example of problems
<b>1</b> <b>We develop a theoretical concept</b>	We define a theoretical concept and specify a causality between this concept and competition intensity (or part of it).	Concentration Causality: The higher concentration is, the lower competition intensity is.	<i>Theoretical ambiguity</i> Other theories can indicate a different causality, for instance opposite causality.	For instance high concentration can express very effective and active competition or a <i>bidding</i> market..
<b>2</b> <b>We define an indicator which can be measured in reality</b>	We set up a formula and choose the variables that will, in practice, measure the theoretical concept.	$C_n = \text{Sum}(C_1, C_2, \dots, C_n)$ We suppose further causality: The higher $C_n$ is, the higher concentration is.	<i>Implementation uncertainty</i> In practice, we have to choose variables for which we can obtain data and which are not necessarily in accordance with the theoretical concept.	For example, $C_n$ will only take into account the size of the $n$ largest companies and their structure. $C_n$ disregards the other players on the market.
<b>3</b> <b>We insert data in the formula for the indicator.</b>	We insert real figures in the formula.	We find statistics on turnover: for example the turnover for the four largest companies as well as the turnover for the whole industry. Thus, we assess the concentration indicator to be for example of 55 %.	<i>Missing data precision</i> The relevant competition concept is the relevant market. But, typically, there is a difference between the statistical market and the relevant market.  Normally, here is also a difference between the contribution of a company to the relevant market and the total turnover of the company, which can be at a production place level or even at a legal level.  A particular issue is that statistics are often national, which can result in a false representation of the relevant geographical market.	A statistical industry is defined at a 4-digit SITC code level, but can include in reality many small markets. Average figures can make it difficult to find a connection that actually exists.  The turnover of a company can include turnover from several relevant markets, product / production place (for instance several products from different relevant markets) or legal unit (for instance the turnover from all production places of the companies regardless of the relevant market).
<b>4</b> <b>We interpret the result</b>	We decide whether the resulting figure is high or low	We compare the figure with equivalent figures from other sectors ( <i>cross-sectoral</i> ) or with equivalent figures from the same sectors in other countries ( <i>cross-country</i> ). Then we decide whether our figure is high according to the most comparable sectors and countries. For instance, $C_n$ can be the second highest value among all the sectors in a same country, but on the middle of the scale compared to the same sector in other countries. Another possibility is to see over time, for example whether the value decreases or increases.	<i>Missing relevance of comparison</i> Comparisons made regarding sectors or countries can have their own particular issues, which makes it difficult to interpret the result.	Comparing accounting figures between different sectors, in which the total assets stand in the denominator, can be problematic because the level of assets is highly sector-specific.  Comparing accounting figures between different countries can be problematic if the accounts are assessed according to different principles.
<b>5</b> <b>We use the result together with other results</b>	We find out how we will use the results based on many different indicators – Shall we reduce or maintain multi-dimensionality?	We can construct one single aggregate indicator by weighing many indicators.  Otherwise, we can look at many indicators at the same time or pick out a core of central indicators.	<i>Simplification problematic</i> Weighing several indicators requires homogeneous comparisons (i.e. weighing the same indicators) regarding the subject, for instance the data source. This is normally impossible. In that case, it is necessary to limit weighing to a limited number of the total indicators. Moreover, there may be a risk that causality may be predetermined regardless of reality. Weighing can have a large impact. It is also assumed that comparisons between sectors are always relevant. Objective, but potentially misleading.  The alternative is to maintain explicitly the multi-dimensionality and from case to case to base the assessment on available and relevant indicators. Subjective, but potentially truer.	The British OFT assesses an aggregate indicator using eight individual indicators either by weighing the classification by ranks (in comparisons of sectors) or by making the selection on the basis of lowest ranking.  The Danish Competition Authority maintains the multi-dimensionality.

In *the first stage*, we set up a theory in which we assume a certain causality between the dimension we focus on and competition intensity. For example, we assume that higher concentration leads to less competition intensity. But in certain cases a high concentration will not necessarily amount to low competition intensity. On markets where companies compete on winning contracts on tender, there can be intense competition to acquire the contract in the tender phase. However, when the tender process is over, there is only one winner, who by definition is in charge of the whole contract, and possibly the whole market, for the period of the contract.

In other cases, economies of scale can have such a significant impact that only a few companies are able to survive in case of a very intensive competition. In this case, the causality is therefore inverted, the intense competition has led to high concentration. Thus, a problem may occur because of *theoretical ambiguity*.

In *the second stage*, we present specific formulas that we can use to assess the individual indicators. However, there are many aspects for which we cannot put forward formulas, even if we admit that they have an impact on competition intensity. For instance, we have no indicators measuring the character of the market, i.e. whether there is a market with a lot of tenders or whether the purchasing power is a significantly moderating factor when assessing the impact of concentration on competition intensity.

Furthermore, we assume that the formulas we put forward draw up an adequate picture of what we wish to measure. For example, when we apply indicators on market concentration which consists of market shares, we assume that market shares provide an adequate picture of the market power of a firm. But a certain market share can both underestimate and overestimate market power. Market shares can overestimate the market power in the presence of countervailing purchasing power, and they can underestimate the market power in case a firm has much larger capital reserves than other companies on the market. Thus, problems may occur because of *missing measurement* or *biased measurement* of competition intensity.

In *the third stage*, we choose the data sources and the data that can be inserted in the formula. As the foundation for assessing competition is normally the relevant market, the data should be representative for the market in question and for the firm's activities which take place on this market. This is rarely possible. Data normally comes from data sources where data is collected with other underlying purposes than the assessment of competition intensity. This brings up a lot of practical issues.

Data on turnover from Statistics Norway is typically collected for a NACE sector and not for a relevant market. Data at the sector level will often include data from many relevant markets, and data for a relevant market can be divided into several sectors. Consequently, the indicators we assess can be average indicators for many relevant markets. Thus, they do not necessarily tell anything real about the particular relevant market in which we are interested. If one has both high and low concentration on different relevant markets that are part of the same NACE sector, the average NACE concentration becomes medium and will thus hide the high (as well as the low) concentration in some parts of the NACE sector.

A standard issue of this type is the delineation of the relevant geographical market, since statistical data normally follows national borders and therefore cannot immediately describe markets that are beyond the country's borders. Finally, sometimes, data does not exist or is faulty, so that in practice it is not possible to assess the indicator in question.

Company data is typically collected for a production place or for a legal unit. This creates problems if a firm from the same production place is active on several relevant markets or if a legal firm is active on many relevant markets.

In *the fourth stage*, we will interpret the result. This requires that we can identify an unambiguous scale which can tell us whether the value of the indicator is good or bad. In some cases, a practice with threshold values or rules of thumb has been developed. For instance, the European Commission has fixed thresholds to assess whether a given HHI value signifies high, medium or low concentration.

In other cases, it can be necessary to compare the indicator value to corresponding indicators in other sectors in the same country, or to the same sector in other countries. However, this raises several practical issues that one should be aware of. Firstly, one must be able to assess comparable indicators for the sectors and countries with which one wishes to compare. Secondly, not all the indicators are as suitable for both types of comparisons. For example, it can be difficult to compare indicators based on accounting figures, such as indicators on profits between different countries. The reason is that accountancy practices vary from one country to another. However, it can be difficult to compare indicators between sectors that are based on accounting figures and use assets in the denominator, because different capital structures have an unwanted influence on the indicator values and in reality make them incomparable.

In *the fifth stage*, we will decide how we should use and interpret the result of not only one indicator value, but perhaps 20 or 30 indicators, each of them capturing different aspects of competition intensity. There are several ways to work it out.

*Firstly*, weighted aggregate competition indicators can be built using index methods. However, this raises several issues. There has to be no theoretical ambiguity, one has to be able to assess each time all the indicators included and the indicators have to be based on comparable data. These requirements may often be impossible to fulfil and, therefore, the aggregate indicator has to be robust against missing data.

To solve this problem, the aggregate indicator can just be built for the indicators which are known not to have incomplete data, but it will of course reduce the value of the aggregate indicator. Besides, the data that is weighted together should describe the same markets, which assumes that the collection method is the same for the indicators included in the aggregate indicator. It is also necessary to confer to each indicator a weight that reflects its impact and credibility as an indicator. However, the impact of each indicator may depend on the situation one wishes to expose. If the case is about aggressive prices, it is not obvious that innovation indicators should be included in any relevant index.

*Secondly*, one can choose a selective approach in which indicators are selected, in the specific situation, that are considered to be relevant and credible, and that are not theoretically ambiguous. This approach can be especially applicable when studying the markets for specific competition issues that can be different between sectors. Here, it is particularly suitable to consider the indicators that seem to be relevant on each market.

Following this way of thinking, we will, in the main Norwegian-language report, develop and select the best competition indicators, according to our assessment, to measure competition in a sector and to visualise the effects of competition policy.

Our starting point is a gross list of 57 possible competition indicators that we have identified by reviewing the theoretical and empirical literature about competition indicators. The 57 competition indicators are divided into eight different dimensions that can all tell something on how competition works in a sector, cf. Table 4.

**Table 4: List of competition indicators**

Concentration		Barriers to entry		Mobility		Innovation	
1	Number of firms	8	Capital– cost ratio	20	Ratio of customers switching	24	Turnover cost ratio
2	N-firm concentration ratio	9	Ratio of advertising	21	Concentration variance coefficient	25	R&D cost ratio
3	Herfindahl-Hirschmann Index (HHI)	10	R&D cost ratio	22	Market share stability	26	R&D personnel ratio
4	Import-production ratio	11	Cost disadvantage ratio	23	Rank stability	27	Patent ratio
5	The public authorities' market share	12	Minimum Viable Scale			28	Percentage of innovation active firms
6	Change in concentration ratio	13	Minimum Efficient Scale			29	Share of new products
7	Change in HHI	14	Entry rate			30	Share of innovative firms
		15	Exit rate			31	Share of firms with organisational change
		16	Churn rate				
		17	Excess production capacity				
		18	Ratio of customers switching				
		19	Industry growth rate				
Price		Profits		Productivity		Product quality	
32	Price changes within a sector	36	Return on assets	45	The labour productivity level	53	Share of turnover by novelty of product
33	Purchasing power parity (PPP)	37	Return on capital employed	46	Change in labour productivity	54	R&D cost ratio
34	Changes in PPP	38	Return on invested capital	47	Labour productivity dispersion	55	Consumer complaints
35	Number of price adjustments within a sector	39	Return on equity	48	Labour productivity dispersion growth	56	Ratio of customers switching
		40	Return on sales	49	Average total factor productivity	57	Number of goods and services
		41	Gross residual income	50	Change in total factor productivity		
		42	Net residual income	51	The spread of total factor productivity		
		43	Internal rate of return	52	Change in the spread of total factor productivity		
		44	Salary premium				

Source: Copenhagen Economics.

Hereafter, we apply our intellectual framework in practice. For each dimension we explain how the logic of the above-mentioned framework is reflected. For each indicator we set up a formula, describe the logic and intuition behind the indicator, discuss the application of the indicator in literature and its relationship with other indicators, and we describe data problems and practical application of the indicator in an international context. Finally, we recommend for each individual dimension which competition indicators are suitable to be used together with other indicators to describe potential competition problems, cf. Figure 2.

**Figure 2: Recommended competition indicators and international use of competition indicators**

Indicator number	Name of the indicator	Rec	DK	SW	UK	NO	NORD
1	Number of firms						
2	N-firm concentration ratio						
3	Herfindahl-Hirschmann Index (HHI)						
4	Import-production ratio						
5	Public authorities' market share						
6	Change in concentration ratio						
7	Change in HHI						
8	Capital-cost ratio						
9	Ratio of advertising						
10	R&D cost ratio						
11	Cost disadvantage ratio						
12	Minimum viable scale						
13	Minimum efficient level						
14	Entry rate						
15	Exit rate						
16	Churn rate						
17	Excess production capacity						
18	Ratio of customers switching						
19	Industry growth rate						
20	Ratio of customers switching						
21	Concentration variance coefficient						
22	Market share stability						
23	Rank stability						
24	Turnover cost ratio						
25	R&D cost ratio						
26	R&D personnel ratio						
27	Patent ratio						
28	Share of innovation active firms						
29	Share of new product						
30	Share of innovative firms						
31	Share of firms with organisational change						
32	Price changes within a sector						
33	Purchasing power parity (PPP)						
34	Changes in PPP						
35	Number of price changes						
36	Return on assets						
37	Return on capital employed						
38	Return on invested capital						
39	Return on equity						
40	Return on sales						
41	Gross residual income						
42	Net residual income						
43	Internal rate of return						
44	Salary premium						
45	The labour productivity level						
46	Change in labour productivity						
47	Labour productivity dispersion						
48	Labour productivity dispersion growth						
49	Average total factor productivity						
50	Change in total factor productivity						
51	The spread of total factor productivity						
52	Change in the spread of total factor productivity						
53	Share of new products						
54	R&D cost ratio						
55	Consumer complaints						
56	Ratio of customers switching						
57	The number of goods and services						

Note: Recommendations (Rec), DK (Denmark), UK (United Kingdom), Norway (NO), Nordic countries (NORD)

Source: Copenhagen Economics

This recommendation is based on the assessment criteria given in the tender specifications to identify the most suitable competition indicators and methods, i.e. theoretical characteristics, practical applicability, as well as resources needed for operationalisation, maintenance and improvement.



We focus, in reality, primarily on the first two criteria: the theoretical characteristics of the indicators and their practical applicability. This is due to the fact that most indicators are simple and do not need much work to be operationalised, maintained and improved. Therefore, we ignore the last criteria. For each of the two selected criteria, all indicators are classified into three categories: good (three stars), medium (two stars) or bad (one star).

Using these criteria makes up a gross classification. The most important thing is to separate the indicators that cannot be used at all, because of either poor applicability or theoretical characteristics. These are the indicators that got the grade 'bad' for one of the two criteria. In that case, we do not grade for the other criterion since the indicator, anyway, cannot give good information about competition intensity.

We also refer to international experience in using the indicators, cf. Figure 2. This concerns countries that have systematically used competition indicators to pick out markets with (potential) competition issues. A limited number of countries have done this: Denmark, the UK and partly Sweden too.

Among these countries, Denmark stands out as a country with extensive use of competition indicators in its results-based reporting. The Danish government draws up long-term plans with concrete objectives in the field of competition. Since 1997, the Danish Competition Authority has assessed in its annual competition review whether the competition policy objectives have been reached. The Danish Competition Authority uses a series of indicators that collectively can provide a picture of competition development.

The British Competition Authority, OFT, is another authority which uses competition indicators. However, the OFT has mainly used indicators to identify sectors where the probability of finding competition problems is higher than in other sectors.

Sweden is a third country in which measurements of the competition situation is undertaken in different sectors using competition indicators. Strange enough, it is not the Swedish authorities but the Confederation of Swedish Enterprise that in 2003 and 2005 published two reports on a competition index consisting of several qualitative and quantitative competition indicators.

Other countries and authorities have also used some of the indicators, such as concentration, price and profits indicators. This also applies to Norway. However, these have been limited individual assessments of the competition situation in individual cases and markets. We focus on the three countries which have used the indicators systematically. However, for illustrative purposes we also include some recent experience from the Norwegian and Nordic competition authorities.

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